



Optum Alaska  
205 East Benson Boulevard  
Anchorage, Alaska 99503

## Alaska Medicaid Provider Update

### Contact Information

**July 1, 2021**

Please note the contact information to assist you with all your Alaska Medicaid Behavioral Health questions.

**Conduent Provider Enrollment:**

Local Phone: 907.644.6800 option #2  
Toll Free: 800.770.5650 option #1, #3  
Email: [AK-Enrollment@Conduent.com](mailto:AK-Enrollment@Conduent.com)  
Fax: 907.646.4273

**Optum Provider Relations:**

Phone: 763.797.2092  
Email: [akmedicaid@optum.com](mailto:akmedicaid@optum.com)

**Division of Behavioral Health (DBH) Medicaid Provider Assistance Services Section (MPASS):**

Email: [mpassunit@alaska.gov](mailto:mpassunit@alaska.gov)