

Provider Update

Optum Alaska Case Management Program Overview

July 2021

The Optum Alaska Transitional Case Management program is designed to support adult Alaska Medicaid participants transitioning from inpatient or residential care for behavioral health needs. The primary initiative of our program is to link and keep Alaska Medicaid participants engaged with their identified community behavioral health providers. We work closely with participants to understand their physical, behavioral, and social/environmental needs, offering time-limited and solution focused engagement. The case management team educates Alaska Medicaid participants about online wellness resources and tools to maintain or improve personal health and well-being. Our case management team can assist with scheduling outpatient appointments and identifying community resources and supports.

If someone you know or work with would benefit from Transitional Case Management services with Optum Alaska, please contact us using one of the following methods:



1-800-225-8764, toll-free statewide. Monday-Friday 8:00 a.m.- 6:00 p.m., Alaska Time. Free language assistance services are available. If you are deaf or hard of hearing, please call 711 for TTY services.



<https://alaska.optum.com>



MedicaidHelpOptumAK@optum.com

These materials can be found on the Optum Alaska website at the following link: [Resources & Tools \(optum.com\)](#). If you are interested in receiving print copies of these materials, please reach out to a member of our provider relations team at akmedicaid@optum.com.

Thank you for your time,

Optum Alaska