

Alaska Medicaid Provider Update
Billing Rules for Telehealth Services
April 15, 2021

Effective April 15, 2021, Optum began enforcing the claims billing rules in the Telemedicine Emergency Response Guidance for reporting telehealth services.

Place of Service code 02 must be billed for telehealth services in conjunction with modifiers GT or 95.

The description for modifier GT is “Via interactive audio and video telecommunication systems” and the description for modifier 95 is “Synchronous telemedicine service rendered via a real-time interactive audio and video telecommunications system.”

Claims received on and after April 15, 2021 for telehealth services must be reported with Place of Service code 02 and must have modifier code GT or 95 on the same claim line.

The link to the Telemedicine Emergency Response Guidance document is at: <http://dhss.alaska.gov/dbh/Pages/Communications.aspx>. Below are the links to the Guidance documents.

[Telemedicine Emergency Response Guidance](#) - September 23, 2020 - Replaces July 8, 2020

[Telehealth Guidance Start Date](#) - March 23, 2020