



Optum Alaska

911 W 8th Ave, Ste 101
Anchorage, AK 99501

Alaska.Optum.com

August 28, 2024

Dear Alaska Medicaid Provider -

Optum is writing to you today to inform you our contract with the State of Alaska, Division of Behavioral Health is ending December 31, 2024.

Our Case Management services will end on October 31, 2024. Prior to this date, Optum will work with currently enrolled participants to transfer services to community provider/new contract vendor/or successfully close by October 31, 2024.

Optum will stop accepting referrals for Case Management services through Optum on September 1, 2024.

If you have printed materials (trifold, rack card, etc.) on display for participants to contact Optum, please dispose of them. In addition, Optum asks no further printed materials be provided to participants regarding our services.

Beginning November 1, 2024, participants may be referred to the [Alaska Medicaid Coordinated Care Initiative \(AMCCI\) program](#) by submitting a [Member Referral form](#) found on the Division of Health Care Services [website](#).

We value the time we have had working with providers in Alaska and the collaborative effort to assist participants on their well-being journeys.

Thank you for your partnership.

Sincerely,

Optum Case Management
Heather Brady, LPC
Julie Houghton, RN
Rahne Smith
Kimberly Quapp