



Optum Alaska

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Alaska.Optum.com

Alaska Medicaid Provider Message

Optum Pay Financial Bank Email Communication February 19, 2024

Dear Alaska Medicaid Providers,

Providers and agencies who are currently enrolled with Optum Pay may have received an email communication from Optum Financial regarding *Optum Pay Advance, a short-term loan offered by Optum Bank*. These emails are generated and distributed monthly across the entire Optum Pay platform. While this information may be useful to other parts of the Optum market, we regret that these email communications may have caused frustration and confusion for you and or your agency. In response, these email communications have been suppressed for the State of Alaska.

If you or your agency have any further questions or concerns or would like to receive messaging from Optum Financial, please feel free to contact me via email or telephone.

Email: jaylene_petersonnyren@optum.com

Phone: 651.495.5510

Respectfully,

Jaylene Peterson-Nyren

CEO, Optum Alaska