



**Optum Alaska**

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## Alaska Medicaid Provider Update

### **Service Authorization Online Portal**

**May 25, 2023**

The Service Authorization Online Portal is currently experiencing technical issues when attempting to move to the next screen. Due to this the Service Authorization Online Portal will be offline until further notice.

Please use one of the following methods to submit Service Authorizations:

Fax – 1.844.881.3753

Phone – 1.800.225.8764

Mail – Optum Alaska  
911 W. 8<sup>th</sup> Avenue  
Suite 101  
Anchorage, Alaska 99501

Questions? Please contact Provider Relations at [akmedicaid@optum.com](mailto:akmedicaid@optum.com)