

## **Optum Alaska**

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Alaska.Optum.com

## Alaska Medicaid Provider Message

## Optum Pay Pre-Release Announcement June 21, 2023

## Optum Pay Website Outage Due to Scheduled Maintenance: June 23, 2023

The Optum Pay Website will be down due to scheduled maintenance on Friday June 23, 2023 - Sunday, June 25, 2023 for a total of 1 day and 9 hours.

• Eastern Time: 9:00 PM to 6:00 AM on 06/25/2023

Central Time: 8:00 PM to 5:00 AM on 06/25/2023

Mountain Time: 7:00 PM to 4:00 AM on 06/25/2023

• Pacific Time: 6:00 PM to 3:00 AM on 06/25/2023

Alaska Time: 5:00 PM to 2:00 AM on 06/25/2023

This will have no impact on provider payments.

We apologize for any inconvenience.

Questions? Please contact, Provider Relations at <a href="mailto:akmedicaid@optum.com">akmedicaid@optum.com</a>