

Optum Alaska

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Alaska Medicaid Provider Update

New Service Authorization Platform Demo June 22, 2023

Optum has upgraded the online experience for Service Authorization submissions.

On Wednesday, June 28, 2023, Optum will present a live demonstration of the new service authorization platform and answer any questions. Please ensure that all personnel within your agency that submit service authorization, are in attendance.

• Wednesday, June 28th 10:00 a.m. AK. <u>Click Here</u> to attend.

Beginning Thursday, June 29th the new service authorization platform will be live for provider use.

Questions? Please contact Provider Relations at akmedicaid@optum.com