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## Alaska Medicaid Provider Message

## 1115 BH Waiver PDF Fillable Form July 21, 2023

It has come to Optum's attention that the 1115 BH Waiver PDF Fillable Form on the Optum Alaska website has some needs for improvement.

Issue One: Comment box for describing risk, is not present on the form.

Is there a current risk of harm to self or other? Yes No No Update

If yes, describe any current risk of harm to self or others. Specify if there is any active intent or plan to commit suicide or homicide. Note whether these thoughts are always present, or specific to a situation or event that has occurred recently:

Please use the additional Medical Necessity Information box to enter this information until fixed. Additional Medical Necessity Information (include any relevant information not mentioned above):

Issue Two: Comment boxes are not wrapping text, rather long sentences.

Optum is in the process of rebuilding the form and anticipate completion by August 7, 2023.

Providers\Agencies are still welcome to use one of the following methods to submit Service Authorizations:

Online- Optum Alaska - Forms

Fax – 1.844.881.3753. (Please ensure that one Service Authorization Request per Participant per fax.)

<u>Phone</u> – 1.800.225.8764. (Please ensure that a clinician from within your agency is available when calling to request a Service Authorization.)

<u>Mail</u> – Optum Alaska 911 W. 8<sup>th</sup> Avenue Suite 101 Anchorage, Alaska 99501

Questions? Please contact, Provider Relations at akmedicaid@optum.com