

Optum Alaska

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Alaska Medicaid Provider Update

Service Authorization Dates of Service in Provider Express - UDPATE July 14, 2023

It was brought to the attention of Optum that <u>Provider Express</u> was showing a discrepancy for the start and end dates on approved service authorizations.

This issue has been resolved.

Provider Express is currently displaying the correct approved dates from the Service Authorization.

Questions? Please contact Provider Relations at akmedicaid@optum.com