

Optum Alaska

911 W 8th Ave, Ste 101 Anchorage, AK 99501

Alaska.Optum.com

Alaska Medicaid Provider Message

Optum Pay Pre-Release Announcement February 9, 2023

Optum Pay Website Outage Due to Scheduled Maintenance: February 10, 2023 (12.5 hours)

The Optum Pay Website will be down due to scheduled maintenance on Friday, February 10, 2023, for 12.5 hours:

• Eastern Time: 10:00 PM to 10:30 AM on 02/11/2023

Central Time: 9:00 PM to 9:30 AM on 02/11/2023

Mountain Time: 8:00 PM to 8:30 AM on 02/11/2023

• Pacific Time: 7:00 PM to 7:30 AM on 02/11/20223

Alaska Time: 6:00 PM to 6:30 AM on 02/11/2023

This will have no impact on provider payments.

We apologize for any inconvenience.

Questions? Please contact, Provider Relations at akmedicaid@optum.com