

Optum Alaska

911 W 8th Ave, Ste 101 Anchorage, AK 99501

Alaska.Optum.com

Alaska Medicaid Provider Message

Optum Pay Pre-Release Announcement August 2, 2023

Optum Pay Website Outage Due to Scheduled Maintenance: August 2, 2023

The Optum Pay Website will be down due to scheduled maintenance on Wednesday August 2, 2023, for a total of 2 hour.

• Eastern Time: 9:00 PM to 11:00 PM on 08/02/2023

• Central Time: 8:00 PM to 10:00 PM on 08/02/2023

• Mountain Time: 7:00 PM to 9:00 PM on 08/02/2023

• Pacific Time: 6:00 PM to 8:00 PM on 08/02/2023

Alaska Time: 5:00 PM to 7:00 PM on 08/02/2023

This will have no impact on provider payments.

We apologize for any inconvenience.

Questions? Please contact, Provider Relations at akmedicaid@optum.com