



Optum Alaska

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Alaska.Optum.com

Alaska Medicaid Provider Message

Optum Pay Pre-Release Announcement August 17, 2023

Optum Pay Website Outage Due to Scheduled Maintenance: August 19, 2023

The Optum Pay Website will be down due to scheduled maintenance on Saturday August 19, 2023, for a total of 10 hours.

- Eastern Time: 9:00 AM to 7:00 PM on 08/19/2023
- Central Time: 8:00 AM to 6:00 PM on 08/19/2023
- Mountain Time: 7:00 AM to 5:00 PM on 08/19/2023
- Pacific Time: 6:00 AM to 4:00 PM on 08/19/2023
- Alaska Time: 5:00 AM to 3:00 PM on 08/19/2023

This will have no impact on provider payments.

We apologize for any inconvenience.

Questions? Please contact, Provider Relations at akmedicaid@optum.com