

Alaska Medicaid Provider Update

Reporting of Telehealth Services – Effective April 1, 2022 March 1, 2022

What changed?

- New audio-only modifier **FQ** is available.
- The definition of POS **02** has been revised; a new place of service (POS) code **10** will be added.

When will these changes go into effect?

- Effective for claims with dates of service on and after April 1, 2022

Telehealth services must be reported with either Place of Service 02 or 10.

- Place of service 02 is to be used when the location where health services and health related services are provided or received, through telecommunication technology. Patient is *not* located in their home when receiving health services or health related services through telecommunication technology.
- Place of service 10 is to be used when the location where health services and health related services are provided or received, through telecommunication technology. *Patient is located in their home* (which is a location other than a hospital or other facility where the patient receives care in a private residence) when receiving health services or health related services through telecommunication technology.

Telehealth place of service codes must be billed with one of the following appropriate telehealth modifiers.

- GT- Telehealth services via interactive audio and video telecommunications systems
- 95- Synchronous telemedicine service via real-time audio and video telecommunication
- FQ- Service furnished using audio only communication technology